

Caribbean Information Society Networking CarISnet - Consortium



Results of the CIVIC members survey aimed at refining the CIVIC 2.0 Consultation and training focus (August 2008)

Report prepared by Valerie Gordon (JSDN), Sept 1 2008

CONTENTS

1	Profile of respondents	2
1.1	Language	2
1.2	Workplace affiliation.....	2
1.3	Primary position at place of work.....	2
1.4	Primary disciplines of involvement.....	3
1.5	IT Skill Level	3
2	Preference for training focus	3
3	Rating of relative interest in event activities.....	4
4	Main Caribbean ICT4D challenges	4
5	Roles for CIVIC in the region ICT4D landscape	5

The Survey was developed in the framework of the CIVIC 2.0 event preparation working group in order to refine the content of the training and consultations. The anonymous survey was proposed online in 3 languages, and remained accessible for 2 weeks.

1 Profile of respondents

There were 34 replies and all 34 persons answered all questions.

1.1 Language

The respondents were comprised as follows:

- 29 English speaking
- 5 French speaking
- 0 Spanish speaking

1.2 Workplace affiliation

Workplace affiliation	Number of respondents
Government	1
Civil society	8
Academic	9
Private sector	9
Regional organization	4
Donor	3

1.3 Primary position at place of work

Primary position at workplace	Number of respondents
Administrative Assistant/Support staff	0
Analyst/Researcher	2
CEO / Chairman / President	4
Consultant	10
Entry level professional	0
Executive Director/Director/ Vice President	6
Fundraiser	0
Government Official	0
International Civil Servant	0
Journalist	0
Librarian / Information Manager	1
Professor/Teacher	2
Program / Project Manager	6
Public Relations / Communications Officer	1
IT Technical specialist / Engineer	1
Web developer/webmaster	0

1.4 Primary disciplines of involvement

Primary discipline	Number of respondents
ICT Policy Development	11
ICT project management	7
Education	5
Research	3
Vocational training	1
Community Development	3
Governance	0
Local government	0
Natural resource management	1
Disaster preparedness/ relief management	0
Tourism and Hospitality	1
Youth welfare /empowerment	0
Health	0
Communications	1
Advocacy	0
ICT services	0
ICT infrastructure	0

1.5 IT Skill Level

User Level	No. of respondents
Entry level: Basic office tasks, web browsing, basic email	2
Intermediate Advanced Office Tasks (macros, mail merge, office collaboration tools, etc.), advanced email management (filters, rules, etc.)	10
Power User Mailing list management, web 2.0 tools familiarity (wiki, CMS, etc.)	10
Pro : System Administrator, Developer/Analyst, etc.	12

2 Preference for training focus

- 15 respondents preferred **ICT4D policy development** training
- 6 respondents favored the **Development and Management of ICT4D projects and,**
- 4 respondents preferred **How ICTs can be integrated into development projects**

3 Rating of relative interest in event activities

Rating of relative interest in attending the following activities

High

- Training in facilitation and Moderation 4
- CIVIC Consultations 12
- Training in ICT4D policy development 18

4 Main Caribbean ICT4D challenges

What are the 3 main challenges to the effective use of ICT for development in the Caribbean?

Issue	Reponses
High cost of equipment, access	8
Lack of training /skills	8
Lack of regulatory framework	7
Lack of awareness/ignorance of ICTs value	5
Lack of collaboration/info sharing	4
Nationalism vs regionalism	4
Low political will/ closed thinking of politicians	4
Lack of/dependence on foreign funding	3
Low population buy in/poor comm. to public	2
Advocacy on policy	1
Good governance	1
Content	1
Politics	1
Fear	1
Too small ICT industry, too few players	1
Education	1
Open source	1
Digital Divide	1
Inclusion and empowerment	1
Poor communication, impatience	1
ICT enabled participation	1
Language, geographical dispersions	1
Socioeconomic underdevelopment	1
Illiteracy	1
Better organisation and regional coverage	1

5 Roles for CIVIC in the region ICT4D landscape

What role if any, should CIVIC play at the regional level in addressing these challenges?

Roles	Reponses
Advocacy for regional and national policy, legislation, e-gov etc	12
Networking, dialogue, support collaboration, consultative papers	9
Public awareness raising of policy makers, public	5
Training /capacity building	5
Broker for funding	3
Information dissemination, sharing, best practices	3
Research, fact finding	3
Facilitate ideas, make changes	2
Policy advice	2
Provide expertise, consultancy	2
Coordination	2
Input into regional discussions	2
Project development	1

Annex 1 : The survey questions

This survey is designed to assist in determining the appropriate focus/topic of the Day 1-2 training* activity workshop which will focus on some aspect of integrating ICTs into development sectors. An anticipated 30 persons will be invited/selected to attend this training activity.

1. Which of the following describes your primary workplace affiliation?

Government
Civil Society
Academic
Private sector
Regional organisation
Donor
Other (please specify)

2. Which of the following best describes your position at your place of work? Select up to 3 in order of importance:

Administrative Assistant/Support staff
Analyst/Researcher
CEO / Chairman / President
Consultant
Entry level professional
Executive Director/Director/ Vice President
Fundraiser
Government Official
International Civil Servant
Journalist
Librarian / Information Manager
Professor/Teacher
Program / Project Manager
Public Relations / Communications Officer
IT Technical specialist / Engineer
Web developer/webmaster
Other (please specify)

3. Which of the following best describes the disciplines with which you are involved? You may select up to 3 disciplines

- ICT Policy Development
- ICT project management
- Education
- Research
- Vocational training
- Community Development
- Governance
- Local government
- Natural resource management
- Disaster preparedness/ relief management
- Tourism and Hospitality
- Youth welfare /empowerment
- Health
- Communications
- Advocacy
- ICT services
- ICT infrastructure
- Other (please specify)

4. How would you describe your IT skill level with use of the following:

Entry level	Basic office tasks, web browsing, basic email
Intermediate	Advanced Office Tasks (macros, mail merge, office collaboration tools, etc.), advanced email management (filters, rules, etc.)
Power User	Mailing list management, web 2.0 tools familiarity (wiki, CMS, etc.)
Pro :	System Administrator, Developer/Analyst, etc.

5. If you are interested in the Integration of ICTs in development sector training, which of the following would you be most interested in? List in order of priority with 1 being most important to you and 7 least important. You can also tell us about an area that you consider important that we haven't listed

- ICT4 D policy development
- Management of online information overload
- Development and management of ICT4D projects
- Monitoring and evaluation of ICT4 D projects
- Advocacy of ICT4D projects
- How ICTs can be integrated into development projects (case studies maybe?)
- Open source tools for non profits
- Intellectual Property issues in ICT4D - Copyright, trademark, and patent issues
- Other (please describe)

6. The CIVIC 2 event to be held in September or October will involve 2 training workshops as well as consultations on CIVIC which will culminate in development of a strategic plan for CIVIC. What would be your relative interest in attending the following activities?

	High	Medium	Low
CIVIC consultations			
Training in facilitation/moderation of online discussion groups			
Training in ICT for Development issues			