

# CIVIC

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## OnLine Survey

### Appendix B Survey for CIVIC members

Encuesta para los miembros de CIVIC/Enquête pour les membres de CIVIC

#### A) Language/Idioma/Langue

\* **I: Select language/Seleccione idioma/Choisissez la langue**

Please choose **only one** of the following:

English  
Español  
Français

#### B) CIVIC Demographics/ Datos Demograficos/ Information Démographique

[Only answer this question if you answered 'English' to question 'I ']

\* **I(en): 1.- Birth date**

Please enter a date:

[Only answer this question if you answered 'Español' to question 'I ']

\* **I(es): 1.- Fecha de Nacimiento**

Please enter a date:

[Only answer this question if you answered 'Français' to question 'I ']

\* **I(fr): 1.- Date de Naissance**

Please enter a date:

[Only answer this question if you answered 'English' to question 'I ']

\* **2(en): 2.- Birthplace**

[Only answer this question if you answered 'Español' to question 'I ']

\* **2(es): 2.- Lugar de Nacimiento**

[Only answer this question if you answered 'Français' to question 'I ']

\* **2(fr): 2.- Lieu de Naissance**

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[Only answer this question if you answered 'English' to question '1 ']

\* **3(en): 3.- Work place**

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[Only answer this question if you answered 'Español' to question '1 ']

\* **3(es): 3.- Lugar de trabajo**

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[Only answer this question if you answered 'Francais' to question '1 ']

\* **3(fr): 3.- Lieu de travail**

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[Only answer this question if you answered 'English' to question '1 ']

\* **4(en): 4.- Nationality**

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[Only answer this question if you answered 'Español' to question '1 ']

\* **4(es): 4.- Nacionalidad**

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[Only answer this question if you answered 'Francais' to question '1 ']

\* **4(fr): 4.- Nationalité**

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[Only answer this question if you answered 'English' to question '1 ']

\* **5(en): 5.- Gender**

Please choose **only one** of the following:

M  
F

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[Only answer this question if you answered 'Español' to question '1 ']

\* **5(es): 5.- Género**

Please choose **only one** of the following:

M  
F

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[Only answer this question if you answered 'Francais' to question '1 ']

\* **5(fr): 5.- Genre**

Please choose **only one** of the following:

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M  
F

[Only answer this question if you answered 'English' to question '1 ']

\* **6(en): 6.- Native language**

Please choose **only one** of the following:

English  
Español  
Français  
Other/Otro/Autre

[Only answer this question if you answered 'Español' to question '1 ']

\* **6(es): 6.- Idioma nativo**

Please choose **only one** of the following:

English  
Español  
Français  
Other/Otro/Autre

[Only answer this question if you answered 'Français' to question '1 ']

\* **6(fr): 6.- Langue maternelle**

Please choose **only one** of the following:

English  
Español  
Français  
Other/Otro/Autre

[Only answer this question if you answered 'English' to question '1 ']

**7(en): 7.- Other language proficiencies**

Please write your answer here:

[Only answer this question if you answered 'Español' to question '1 ']

**7(es): 7.- Otros idiomas comprendidos**

Please write your answer here:

[Only answer this question if you answered 'Français' to question '1 ']

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### 7(fr): 7.- Autres langues comprises

Please write your answer here:

[Only answer this question if you answered 'English' to question '1 ']

#### \* 8(en): 8.- Educational level attained

Please choose **only one** of the following:

High School  
Technical education  
Incomplete College  
University Degree  
Master  
PhD  
Self-educated/trained  
Other/Otro/Autre

[Only answer this question if you answered 'Español' to question '1 ']

#### \* 8(es): 8.- Nivel educacional alcanzado

Please choose **only one** of the following:

Educación Secundaria  
Educación Técnica  
Universidad Incompleta  
Grado Universitario  
Maestría  
Doctorado  
Autodidacta  
Other/Otro/Autre

[Only answer this question if you answered 'Français' to question '1 ']

#### \* 8(fr): 8.- Niveau éducationnel obtenu

Please choose **only one** of the following:

Lycée  
Éducation technique  
Université inachevée  
Degré d'université  
Master  
PhD  
Autodidacte  
Other/Otro/Autre

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[Only answer this question if you answered 'English' to question '1 ']

### **9(en): 9.- Field of study**

Please choose **only one** of the following:

Humanities and arts  
Mathematics and computer science  
Natural sciences  
Social sciences  
Economy and Business  
Engineering  
Law  
Medicine and Health  
Other/Otro/Autre

[Only answer this question if you answered 'Español' to question '1 ']

### **9(es): 9.- Campo de estudio**

Please choose **only one** of the following:

Arte y Humanidades  
Ciencias Naturales  
Ciencias sociales  
Economía y negocios  
Ingeniería  
Leyes  
Matemática y ciencias de la computación  
Medicina y Salud  
Other/Otro/Autre

[Only answer this question if you answered 'Français' to question '1 ']

### **9(fr): 9.- Domaine d'étude**

Please choose **only one** of the following:

Sciences humaines et arts  
Mathématiques & Informatique  
Les sciences normales  
Social sciences  
Économie et Entreprises  
Technologie/Ingénierie]  
Droit  
Médecine et Santé  
Other/Otro/Autre

## **C) Members' Profile/Perfil de los miembros/Profil des membres**

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[Only answer this question if you answered 'English' to question '1 ']

### 10(en): 10.- Primary organizational affiliation.

Please write your answer here:

[Only answer this question if you answered 'Español' to question '1 ']

### 10(es): 10.- Principal organización a la que está afiliado

Please write your answer here:

[Only answer this question if you answered 'Français' to question '1 ']

### 10(fr): 10.- Organisation principale à laquelle vous êtes affilié

Please write your answer here:

[Only answer this question if you answered 'English' to question '1 ']

### 11(en): 11.- Current status

Please choose **only one** of the following:

Administrative Assistant/Support staff  
Analyst /Economist/Researcher  
CEO / Chairman / President  
Consultant  
Entry level professional  
Executive Director/Director/ Vice President  
Fundraiser  
Government Official  
International Civil Servant  
Journalist  
Librarian / Information Manager  
Professor/Teacher  
Program / Project Manager  
Public Relations / Communications Officer  
Technical specialist / Engineer  
Webmaster  
Other/Otro/Autre

[Only answer this question if you answered 'Español' to question '1 ']

### 11(es): 11.- Estatus actual

Please choose **only one** of the following:

Asistente Administrativo/Staff de apoyo  
Analista / Economista/ Investigador

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CEO / Directorio / Presidente  
Consultor  
Empleado  
Director ejecutivo / Director/ Vicepresidente  
Desarrollo de recursos  
Funcionario público  
Funcionario internacional  
Periodista  
Bibliotecario / Encargado de Información  
Profesor/Maestro  
Encargado de Proyecto/Programa  
Relaciones Públicas/ Encargado de comunicaciones  
Especialista técnico/ Ingeniero  
Webmaster  
Other/Otro/Autre

[Only answer this question if you answered 'Français' to question '1 ']

### 11(fr): 11.- Status actuel

Please choose **only one** of the following:  
Collaborateur Administratif/Personnel d'appui  
Analyste/ Économiste Chercheur  
CEO/Directeur/Président  
Consultant  
Employé  
Directeur exécutif/Directeur Vice-président  
Développement de ressources  
Fonctionnaire public  
Fonctionnaire international  
Journaliste  
Bibliothécaire/Chargé d'Information  
Professeur/Enseignant  
Représentant de Projet/Programme  
Relations Publiques/ Représentant de communications  
Spécialiste technique/ Ingénieur  
Webmaster  
Other/Otro/Autre

[Only answer this question if you answered 'English' to question '1 ']

### 12(en): 12.- Other organizational affiliation(s)

Please write your answer here:

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## OnLine Survey

[Only answer this question if you answered 'Español' to question '1 ']

**12(es): 12.- Otras organizaciones a las que este afiliado**

Please write your answer here:

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[Only answer this question if you answered 'Francais' to question '1 ']

**12(fr): 12.- Autres organisations auxquelles vous êtes affilié**

Please write your answer here:

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[Only answer this question if you answered 'English' to question '1 ']

**\* 13(en): 13.- What is the main focus of your work?**

Please choose all that apply:

Civil Society  
Education  
Government  
Private Sector  
Other/Otro/Autre:

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[Only answer this question if you answered 'Español' to question '1 ']

**\* 13(es): 13.- ¿Cuál es el principal foco de atención de su trabajo?**

Please choose all that apply:

Sociedad Civil  
Educación  
Gobierno  
Sector Privado  
Other/Otro/Autre:

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[Only answer this question if you answered 'Francais' to question '1 ']

**\* 13(fr): 13.- Quel est le principal foyer d'attention de votre travail?**

Please choose all that apply:

Société Civile  
Éducation  
Gouvernement  
Secteur Privé  
Other/Otro/Autre:

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[Only answer this question if you answered 'English' to question '1 ']



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\* **14(en): 14.- What is the coverage of your work ?**

Please choose **only one** of the following:

Local  
National  
Regional  
International

[Only answer this question if you answered 'Español' to question '1 ']

\* **14(es): 14.- ¿Cuál es la cobertura de su trabajo?**

Please choose **only one** of the following:

Local  
Nacional  
Regional  
Internacional

[Only answer this question if you answered 'Francais' to question '1 ']

\* **14(fr): 14.- Quelle est la couverture de votre travail?**

Please choose **only one** of the following:

Local  
National  
Régional  
International

[Only answer this question if you answered 'English' to question '1 ']

**15(en): 15.- To which sector does your organization belong?**

Please choose **only one** of the following:

NGO  
Government  
Business  
Educacational/Academic  
Donors/Support  
Regional Organization  
Other/Otro/Autre

[Only answer this question if you answered 'Español' to question '1 ']

**15(es): 15.- ¿A qué sector pertenece su organización?**

Please choose **only one** of the following:

ONG

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Gobierno  
Negocios  
Educativo/Académico  
Cooperación Nacional/Internacional  
Organización Regional  
Other/Otro/Autre

[Only answer this question if you answered 'Français' to question '1 ']

**15(fr): 15.- À quel secteur appartient votre organisation?**

Please choose **only one** of the following:

ONG  
Gouvernement  
Affaires  
Éducationnel/Académicien  
Coopération Nationale/Internationale  
Organisation Régionale  
Other/Otro/Autre

[Only answer this question if you answered 'English' to question '1 ']

**\* 16(en): 16- Participation in CIVIC is:**

Please choose **only one** of the following:

Personal  
As representative of my organization

[Only answer this question if you answered 'Español' to question '1 ']

**\* 16(es): 16.- Su participación en CIVIC es:**

Please choose **only one** of the following:

Personal  
Como representante de mi  
organización

[Only answer this question if you answered 'Français' to question '1 ']

**\* 16(fr): 16.- Votre participation CIVIC est:**

Please choose **only one** of the following:

Personnel  
Comme représentant de mon organisation

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## OnLine Survey

[Only answer this question if you answered 'English' to question '1 ']

\* **17(en): 17.- When did you become a member of CIVIC?**

Please choose **only one** of the following:

2002

2003

2004

2005

2006

[Only answer this question if you answered 'Español' to question '1 ']

\* **17(es): 17.- ¿Desde cuándo es miembro de CIVIC?**

Please choose **only one** of the following:

2002

2003

2004

2005

2006

[Only answer this question if you answered 'Français' to question '1 ']

\* **17(fr): 17.- Depuis quand êtes-vous membre de CIVIC?**

Please choose **only one** of the following:

2002

2003

2004

2005

2006

[Only answer this question if you answered 'English' to question '1 ']

**18(en): 18.- What other virtual communities do you belong to?**

Related  
thematically or  
regionally

Please write your answer here:

[Only answer this question if you answered 'Español' to question '1 ']

**18(es): 18.- ¿A qué otras comunidades virtuales pertenece?**

Relacionadas  
temática o  
regionalmente

Please write your answer here:

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[Only answer this question if you answered 'Français' to question '1 ']

**18(fr): 18.- À quelles autres Communautés virtuelles appartenez vous?**

Mises en  
rapport  
thématiquement  
ou  
régionalement

Please write your answer here:

### D) CIVIC Experience/Experiencia en CIVIC/Expérience dans CIVIC

[Only answer this question if you answered 'English' to question '1 ']

**\* 19(en): 19.- What is your participation type?**

Lurker = just  
reader,  
proactive =  
bringing issues  
to discussion,  
passive = just  
reacting to  
other posts

Please choose **only one** of the following:

lurker  
proactive  
passive

[Only answer this question if you answered 'Español' to question '1 ']

**\* 19(es): 19.- ¿Cuál es su nivel de participación?**

Lurker = solo  
lectura,  
proactivo =  
incorpora y  
propone  
asuntos para la  
discusión, pasivo  
= solo reacciona  
ante los envíos  
de otros

Please choose **only one** of the following:

lurker  
proactivo  
pasivo

[Only answer this question if you answered 'Français' to question '1 ']

**\* 19(fr): 19.- Quel est votre niveau de participation?**

Lurker =

Please choose **only one** of the following:

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## OnLine Survey

seulement  
lecture, pro-actif  
= incorpore et  
propose des  
affaires pour la  
discussion, passif  
= réagit  
seulement  
devant les  
envois des  
autres

lurker  
pro-actif  
passif

[Only answer this question if you answered 'English' to question '1 ']

\* **20(en): 20.- On average, how often do you use/read CIVIC?**

Please choose **only one** of the following:

Daily

A few times per week

At least once per week

At least once per month

Other/Otro/Autre

[Only answer this question if you answered 'Español' to question '1 ']

\* **20(es): 20.- En promedio, ¿con qué frecuencia usa/lee CIVIC?**

Please choose **only one** of the following:

Diariamente

Un par de veces por semana

Al menos una vez a la semana

Al menos una vez por mes

Other/Otro/Autre

[Only answer this question if you answered 'Français' to question '1 ']

\* **20(fr): 20.- En moyenne, avec quelle fréquence utilisez/lisez vous CIVIC?**

Please choose **only one** of the following:

Quotidiennement

Une paire de fois par semaine

Au moins une fois par semaine

Au moins une fois par mois

Other/Otro/Autre

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## OnLine Survey

[Only answer this question if you answered 'English' to question '1 ']

\* **21(en): 21.- Is Internet access or cost a barrier or constraint for you in terms of using CIVIC?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'Español' to question '1 ']

\* **21(es): 21.- ¿Es el costo o acceso a Internet una barrera o restricción para usted en relación al uso de CIVIC?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'Français' to question '1 ']

\* **21(fr): 21.- Est-ce le coût ou l'accès à Internet une barrière ou une restriction pour vous par rapport à l'utilisation de CIVIC?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'English' to question '1 ']

\* **22(en): 22.- Do you read all the messages?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'Español' to question '1 ']

\* **22(es): 22.- ¿Lee todos los mensajes?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'Français' to question '1 ']

\* **22(fr): 22.- Lisez vous tous les messages?**

Please choose **only one** of the following:

Yes/Si/Oui

# CIVIC

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## OnLine Survey

No

[Only answer this question if you answered 'English' to question '1 ']

**23(en): 23.- From your perspective, what are the main subjects of debate in CIVIC?**

Please write your answer here:

[Only answer this question if you answered 'Español' to question '1 ']

**23(es): 23.- Desde su perspectiva, ¿cuáles son los principales temas en debate en CIVIC?**

Please write your answer here:

[Only answer this question if you answered 'Français' to question '1 ']

**23(fr): 23.- Dans votre perspective, quels sont les principaux sujets en débat dans CIVIC?**

Please write your answer here:

[Only answer this question if you answered 'English' to question '1 ']

**\* 24(en): 24.- Have you had direct exchanges with other members after posting or reading posts?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'Español' to question '1 ']

**\* 24(es): 24.- Después de haber leído o enviado algún comentario, ¿ha tenido intercambio directo con otros miembros?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'Français' to question '1 ']

**\* 24(fr): 24.- Après avoir lu ou envoyé un commentaire, avez-vous eu un échange direct avec d'autres membres?**

Please choose **only one** of the following:

Yes/Si/Oui

# CIVIC

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## OnLine Survey

No

[Only answer this question if you answered 'English' to question '1 ']

\* **25(en): 25.- Has CIVIC been useful for you in:**

Please choose the appropriate response for each item:

Always    Frequentl    Rarel  
s            y            y    Never

Making useful professional contacts

Developing collaborative projects/activities

Promoting your work/activities

Developing or conducting a research project

Discussing and validating ideas / hypotheses useful for your activities

Developing ICT related strategies/ policies

Integrating new ideas/concepts in your work

Integrating a Regional perspective in your work

Advocating your ideas

[Only answer this question if you answered 'Español' to question '1 ']

\* **25(es): 25.- ¿Ha sido CIVIC de utilidad para usted en los siguientes temas?**

Please choose the appropriate response for each item:



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## OnLine Survey

Siempre Frecuentemente Pocas  
e e veces Nunca

Estableciendo  
contactos  
profesionales de  
utilidad

Desarrollando  
proyectos/actividades  
colaborativas

Promoviendo su  
trabajo/actividades

Desarrollando o  
implementando un  
proyecto de  
investigación

Discutiendo y  
validando  
ideas/hipótesis útiles  
para sus actividades

Desarrollando  
estrategias y  
políticas relacionadas  
con las TIC

Integrando nuevas  
ideas o conceptos en  
su trabajo

Integrando una  
perspectiva Regional  
a su trabajo

Promoción/difusión  
de sus ideas

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[Only answer this question if you answered 'Français' to question '1']

\* **25(fr): 25.- Est-ce que CIVIC a été d'utilité pour vous dans les sujets suivants:**

Please choose the appropriate response for each item:

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## OnLine Survey

Toujours Fréquent Quelques Jamai  
s nt fois s

En établissant des contacts professionnels d'utilité

En développant des projets/activités de collaboration

En promouvant votre travail/ vos activités

En développant ou en mettant en oeuvre un projet de recherche

En examinant et en validant des idées/hypothèses utiles pour vos activités

En développant des stratégies et des politiques en rapport avec les TIC

En intégrant de nouvelles idées ou concepts à votre travail

En intégrant une perspective Régionale à votre travail

Promotion/diffusion de vos idées

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[Only answer this question if you answered 'English' to question '1 ']

\* **26(en): 26.- In what area could CIVIC most improve?**

Please choose **all** that apply:

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Rules and Charter-related issues  
Language barriers  
Themes discussed  
Tools used  
Other/Otro/Autre:

[Only answer this question if you answered 'Español' to question '1 ']

\* **26(es): 26.- ¿Cuáles son las áreas en las que CIVIC debería mejorar?**

Please choose all that apply:

Lo relacionado con las reglas y la Carta de Estructura de la organización  
Barreras de lenguaje  
Temas en discusión  
Herramientas utilizadas  
Other/Otro/Autre:

[Only answer this question if you answered 'Français' to question '1 ']

\* **26(fr): 26.- Quels sont les secteurs dans lesquels CIVIC devrait améliorer?**

Please choose all that apply:

Ce qui est en rapport avec les règles et la Charte de structure et d'organisation  
Barrières de langage  
Sujets en discussion  
Outils utilisés  
Other/Otro/Autre:

[Only answer this question if you answered 'English' to question '1 ']

\* **27(en): 27.- What obstacles hinder your participation in CIVIC?**

Please choose all that apply:

Language barriers  
Technological barriers  
Time-factor  
Other/Otro/Autre:

[Only answer this question if you answered 'Español' to question '1 ']

\* **27(es): 27.- ¿Qué obstáculos dificultan su participación en CIVIC?**

Please choose all that apply:

Barreras de lenguaje  
Barreras tecnológicas

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Disponibilidad de tiempo  
Other/Otro/Autre:

[Only answer this question if you answered 'Français' to question '1 ']

**\* 27(fr): 27.- Quels obstacles compliquent votre participation dans CIVIC?**

Please choose **all** that apply:

Barrières de langage  
Barrières technologiques  
Disponibilité de temps  
Other/Otro/Autre:

[Only answer this question if you answered 'English' to question '1 ']

**28(en): 28.- Set your level of agreement with the following statements**

Please choose the appropriate response for each item:

Agree/De  
acuerdo/D'acuerdo  
Disagree/Desacuerdo  
En désaccord

CIVIC is a useful tool for regional exchange  
CIVIC enables/fosters collaboration  
CIVIC connects regions  
CIVIC is a tool for advocacy on national and regional policy making

[Only answer this question if you answered 'Español' to question '1 ']

**28(es): 28.- Expresé su nivel de acuerdo con los siguientes enunciados:**

Please choose the appropriate response for each item:

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Agree/De    Disagree/Desacu  
acuerdo/D'a    erdo/En  
ccord    désaccord

CIVIC es una herramienta  
útil para el intercambio  
regional

CIVIC fomenta/acoge la  
colaboración

CIVIC conecta a la Región

CIVIC es una herramienta  
para el advocacy en la  
planeación de políticas  
nacionales y regionales

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[Only answer this question if you answered 'Français' to question '1 ']

**28(fr): 28.- Exprimez votre niveau d'accord avec les déclarations suivantes:**

Please choose the appropriate response for each item:

Agree/De    Disagree/Desacu  
acuerdo/D'a    erdo/En  
ccord    désaccord

CIVIC est un outil utile  
pour l'échange régional

CIVIC favorise/fait valoir la  
collaboration

CIVIC connecte la Région

CIVIC est un outil pour  
l'advocacy dans la  
planification de politiques  
nationales et régionales

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[Only answer this question if you answered 'English' to question '1 ']

**29(en): 29.- Level of agreement with the moderation:**

Please choose the appropriate response for each item:

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Always Frequently Rarely Never

Does it encourage participation?  
 Is it pitched at the correct level?  
 Is it sufficiently objective?  
 Is it sufficiently consistent?

[Only answer this question if you answered 'Español' to question '1 ']

**29(es): 29.- Expresar su nivel de acuerdo con la moderación:**

Please choose the appropriate response for each item:

Siempre Frecuentemente Pocas veces Nunca

¿Promueve la participación?  
 ¿Se mantiene en un nivel adecuado?  
 ¿Es suficientemente objetiva?

Toujours Fréquemment Quelques Jamais

Promeut-elle la participation?  
 Est-elle maintenue

[Only answer this question if you answered 'Español' to question '1 ']  
**29(fr): 29.- Exprimez votre niveau d'accord avec la modération:**

Est-elle suffisamment objective?  
 Est-elle suffisamment consistante?

Please choose the appropriate response for each item:

[Only answer this question if you answered 'English' to question '1 ']

**30(en): 30.- Do you agree or disagree with the following statements:**

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Please choose the appropriate response for each item:

Agree/De  
acuerdo/D'acc Disagree/Desacuer  
ord do/En désaccord

Participation is growing  
within the community

Getting people to  
participate in  
discussions is harder

Face-to-face  
communication is  
necessary

The email load on the  
list

Agree/De  
acuerdo/D'acc Disagree/Desacuer  
ord do/En désaccord

La participación está  
creciendo en la  
comunidad

Es más difícil lograr  
que la gente participe

La comunicación cara a  
cara es necesaria

La carga de emails es  
excesiva

Please choose the appropriate response for each item:

---

[Only answer this question if you answered 'Français' to question '1 ']

**30(fr): 30.- Exprimez votre niveau d'accord avec les déclarations suivantes:**

Please choose the appropriate response for each item:

# CIVIC

---

## OnLine Survey

Agree/De  
acuerdo/D'accord Disagree/Desacuerdo/En désaccord

La participation croît  
dans la Communauté  
Il est plus difficile que  
les gens prennent part  
Face-to-face  
communication is  
necessary  
Le nombre d'emails est  
excessif

---

### E) Knowledge & use of CIVIC/Conocimiento & uso de CIVIC/Connaissance & utilisation de CIVIC

[Only answer this question if you answered 'English' to question '1 ']

\* **31(en): 31.- Have you ever read the charter/rules/procedures?**

Please choose **only one** of the following:

Yes/Si/Oui

No

---

[Only answer this question if you answered 'Español' to question '1 ']

\* **31(es): 31.- ¿Ha leído la carta de estructura procedimientos y reglas?**

Please choose **only one** of the following:

Yes/Si/Oui

No

---

[Only answer this question if you answered 'Français' to question '1 ']

\* **31(fr): 31.- Avez vous lu la charte de structure, procédures et règles?**

Please choose **only one** of the following:

Yes/Si/Oui

No

---

[Only answer this question if you answered 'English' to question '1 ']

\* **32(en): 32.- Quantify your present knowledge of them, 5 being total understanding**



# CIVIC

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## OnLine Survey

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'Español' to question '1 ']

\* **32(es): 32.- Cuantifique si conocimiento actual sobre ella, siendo 5 la comprensión total**

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'Français' to question '1 ']

\* **32(fr): 32.- Quantifiez votre connaissance actuelle sur c'elle ci, étant 5 la compréhension total**

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'English' to question '1 ']

**33(en): 33.- Mention the 3 rules/procedures you find most relevant**

Please write your answer(s) here:

1:

2:

3:

[Only answer this question if you answered 'Español' to question '1 ']

**33(es): 33.- Mencione las 3 reglas/procedimiento que considera de mayor relevancia**

Please write your answer(s) here:

1:

2:

3:

[Only answer this question if you answered 'Français' to question '1 ']

**33(fr): 33.- Mentionnez les 3 règles/procédures que vous considérez les plus importantes**

Please write your answer(s) here:

# CIVIC

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## OnLine Survey

- 1:
- 2:
- 3:

[Only answer this question if you answered 'English' to question '1 ']

**34(en): 34.- Mention the 3 rules/procedures you find least relevant**

Please write your answer(s) here:

- 1:
- 2:
- 3:

[Only answer this question if you answered 'Español' to question '1 ']

**34(es): 34.- Mencione las 3 reglas/procedimientos que considera de considera inadecuadas**

Please write your answer(s) here:

- 1:
- 2:
- 3:

[Only answer this question if you answered 'Francais' to question '1 ']

**34(fr): 34.- Mentionnez les 3 règles/procédures que vous considérez inadéquates**

Please write your answer(s) here:

- 1:
- 2:
- 3:

[Only answer this question if you answered 'English' to question '1 ']

**\* 35(en): 35.- Have you used the resource center?**

Please choose **only one** of the following:

Yes/Si/Oui  
No

[Only answer this question if you answered 'Español' to question '1 ']

# CIVIC

---

## OnLine Survey

\* **35(es): 35.- ¿Ha usado alguna vez el centro de recursos?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'Français' to question '1 ']

\* **35(fr): 35.- Avez-vous utilisé le centre de ressource?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'English' to question '1 ']

\* **36(en): 36.- What is your level of knowledge of the CIVIC Thematic groups (Infrastructure, Capacity Building, Content & Applications, Private Sector Role, Civil Society, Policy & Regulation, 5 being total understanding)**

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'Español' to question '1 ']

\* **36(es): 36.- ¿Cuál es su nivel de conocimiento de los Grupos Temáticos de CIVIC (Infraestructura, Desarrollo de Capacidades, Contenido & Aplicaciones, Rol del Sector Privado, Sociedad Civil, Política & Regulación? siendo 5 la comprensión total**

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'Français' to question '1 ']

\* **36(fr): 36.- Quel est votre niveau de connaissance des Groupes Thématiques de CIVIC (Infrastructure, Développement de Capacités, Contenu et Applications, Rôle du Secteur Privé, Société Civile, Politique et Régulation), étant 5 la compréhension total**

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'English' to question '1 ']

\* **37(en): 37.- Set your level of agreement with the fact/rule that the archives are private (non searchable and for members only)? 5 is total agreement**

# CIVIC

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## OnLine Survey

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'Español' to question '1 ']

\* **37(es): 37.- ¿Cuál es su nivel de acuerdo con que los archivos sean privados y no exista posibilidad de buscar en ellos? 5 es total acuerdo.**

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'Francais' to question '1 ']

\* **37(fr): 37.- Quel est votre niveau d'accord avec la règle/fait que les archives soient privées? (Sans possibilité de recherche et seulement pour membres) Etant 5 l'accord total**

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'English' to question '1 ']

**38(en): 38.- What is your agreement level with the next statement about Document approval, representation, mandates and votes? 5 being complete agreement "Those who do not publicly oppose or amend a decision item are considered approving it. If there is no opposition, amendment or counter proposition on a decision item, then it will be considered approved by consensus."**

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'Español' to question '1 ']

\* **38(es): 38.- ¿Cuál es su nivel de acuerdo con el siguiente enunciado acerca de aprobación de documentos, representación, mandatos y votos? siendo 5 total acuerdo. "Se considera que aquellos que no se oponen públicamente o que no presenten enmiendas a la decisión, la han aprobado."**

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'Francais' to question '1 ']

**38(fr): 38.- Quel est votre niveau d'accord avec la déclaration suivante para rapport a l'approbation de documents, représentation, mandats et votes?**

# CIVIC

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## OnLine Survey

“Ceux qui ne s'y opposent pas publiquement ou corrigent un article de décision sont recensés l'ayant approuvé. S'il n'y a pas d'opposition, de correction ou une proposition contraire sur un article de décision, il sera, par la suite, considéré approuvé par consensus” étant 5 l'accord total.

Please choose **only one** of the following:

1 2 3 4 5

[Only answer this question if you answered 'English' to question '1 ']

**39(en): 39.- How do you normally use the knowledge resources and information that you retrieve/receive from CIVIC?**

Please choose **all** that apply:

Forward it to my friends/colleagues

For my studies

For my research

To keep up-to-date in my fields of interest

To achieve better outcomes/impact in my work

Other/Otro/Autre:

[Only answer this question if you answered 'Español' to question '1 ']

**\* 39(es): 39.- Normalmente, ¿cómo usa los recursos e información que recibe de CIVIC?**

Please choose **all** that apply:

Reenvío a mis amigos/colegas

Para mis estudios

Para mis investigaciones

Para mantenerme actualizado en mis áreas de interés

Para lograr mejores insumos y resultados en mi trabajo

Other/Otro/Autre:

[Only answer this question if you answered 'Français' to question '1 ']

**39(fr): 39.- Normalement, comment utilisez vous les ressources et l'information que vous recevez de CIVIC?**

Please choose **all** that apply:

Renvoi à mes amis/collègues

Pour mes études

Pour mes recherches

Pour me maintenir mis à jour dans mes secteurs d'intérêt

Pour obtenir des meilleurs facteurs de production et

# CIVIC

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## OnLine Survey

résultats dans mon travail  
Other/Otro/Autre:

[Only answer this question if you answered 'English' to question '1 ']

**\* 40(en): 40.- In which of the following areas has CIVIC had the most impact for you / your organization?**

Please choose **all** that apply:

Professional Learning & Development  
Communications / Information Dissemination  
Research  
Project / Program Implementation  
Access to Funding  
Public Relations  
Professional Networking & Collaboration  
Project / Program Evaluation  
Targeted Organizational Goals / Objectives  
Cost Reduction  
Other/Otro/Autre:

[Only answer this question if you answered 'Español' to question '1 ']

**\* 40(es): 40.- ¿En cuál de las siguientes áreas CIVIC ha impactado mayormente su trabajo o el de su organización?**

Please choose **all** that apply:

Aprendizaje y desarrollo profesional  
Comunicaciones/ Difusión de información  
Investigación  
Implementación de Programas y proyectos  
Acceso a financiamiento  
Relaciones públicas  
Redes profesionales y de colaboración  
Evaluación de Programas y proyectos  
Metas y objetivos organizacionales  
Reducción de costos  
Other/Otro/Autre:

[Only answer this question if you answered 'Français' to question '1 ']

**\* 40(fr): 40.- Dans quel secteurs ci-après, CIVIC a eu un plus grand impact sur votre travail ou sur celui de votre organisation?**

# CIVIC

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## OnLine Survey

Please choose **all** that apply:  
Apprentissage et développement professionnel  
Communications/Diffusion d'information  
Recherche  
Mise en oeuvre de Programmes et projets  
Accès à financement  
Relations publiques  
Réseaux professionnels et de collaboration  
Évaluation de Programmes et projets  
Buts et objectifs organisationnels  
Réduction de coûts  
Other/Otro/Autre:

### F) Perspectives on CIVIC/Perspectivas sobre CIVIC/Perspectives sur CIVIC

[Only answer this question if you answered 'English' to question '1 ']

\* **41(en): 41.- How can discussions be improved?**

Please choose **all** that apply:  
More promotion / explanation on how to use  
Threaded discussion capability  
Ability for members to start new discussions  
Ability to create related list serves and/or private  
discussions with selected members  
Other/Otro/Autre:

[Only answer this question if you answered 'Español' to question '1 ']

\* **41(es): 41.- ¿Cómo pueden ser mejoradas las discusiones?**

Please choose **all** that apply:  
Mayor promoción/explicación sobre su uso  
Capacidad para el seguimiento de las conversaciones  
Posibilidad de los usuarios para iniciar nuevas  
conversaciones  
Posibilidad de los usuarios para crear listas o  
discusiones privadas con miembros específicos  
Other/Otro/Autre:

[Only answer this question if you answered 'Français' to question '1 ']

\* **41(fr): 41.- Comment peuvent être améliorées les discussions?**

Please choose **all** that apply:  
Une plus grande promotion/explication sur son utilisation

# CIVIC

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## OnLine Survey

Capacité pour le suivi des conversations  
Possibilité des utilisateurs d'entamer de nouvelles conversations  
Possibilité des utilisateurs de créer des listes ou des discussions privées avec des membres spécifiques  
Other/Otro/Autre:

---

[Only answer this question if you answered 'English' to question '1 ']

\* **42(en): 42.- What is the minimum percentage of CIVIC members that should participate in any vote to make it valid?**

Please write your answer here:

---

[Only answer this question if you answered 'Español' to question '1 ']

\* **42(es): 42.- ¿Cuál es el porcentaje mínimo de miembros de CIVIC que deberían participar para hacer una votación válida?**

Please write your answer here:

---

[Only answer this question if you answered 'Français' to question '1 ']

\* **42(fr): 42.- Quel est le pourcentage minimum de membres de CIVIC qui devraient prendre part pour valider une votation?**

Please write your answer here:

---

[Only answer this question if you answered 'English' to question '1 ']

\* **43(en): 43.- How often the charter should be reviewed?**

Please write your answer here:

---

[Only answer this question if you answered 'Español' to question '1 ']

\* **43(es): 43.- ¿Cada cuánto debería ser revisada la Carta de Estructura de la Organización?**

Please write your answer here:

---

[Only answer this question if you answered 'Français' to question '1 ']

\* **43(fr): 43.- Tout les combien devrait être révisée la Charte de structure et d'organisation?**

Please write your answer here:



# CIVIC

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## OnLine Survey

[Only answer this question if you answered 'English' to question '1 ']

\* **44(en): 44.- From the following list, select those that should be the task for a member**

Please choose **all** that apply:

- Learning about the community's domain
- Learning about the community's members
- Finding materials and appropriate references for writing a research paper on domain topics
- Mentoring community members in writing papers that meet the community's norms
- Looking for interesting research issues in this domain
- Determining the state-of-the-art for topics by researchers
- Teaching a course in the community's domain
- Other/Otro/Autre:

[Only answer this question if you answered 'Español' to question '1 ']

\* **44(es): 44.- Del siguiente listado, seleccione aquellas que deberían ser tareas para un miembro**

Please choose **all** that apply:

- Aprender acerca del dominio de la comunidad
- Aprender acerca de los miembros de la comunidad
- Encontrar materiales y referencias adecuadas para el desarrollo de documentos en las áreas de dominio
- Ayudar a los miembros de la comunidad para que desarrollen documentos de acuerdo a las normas
- Buscar asuntos de investigación interesantes en el dominio de la comunidad
- Determinar el estado del arte de la investigación sobre el dominio
- Enseñar un curso en el dominio de la comunidad
- Other/Otro/Autre:

[Only answer this question if you answered 'Français' to question '1 ']

\* **44(fr): 44.- De la liste suivante, choisissez celles qui devraient être une tâche pour un membre:**

Please choose **all** that apply:

- Apprendre à propos du domaine de la Communauté

# CIVIC

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## OnLine Survey

Apprendre à propos des membres de la Communauté  
Trouver des matériels et des références adéquates pour le développement de documents dans les secteurs de domaine

Aider aux membres de la Communauté a développer des documents en accord avec les normes

Chercher des sujets de recherche intéressants dans le domaine de la Communauté

Déterminer l'état de l'art de la recherche sur le domaine

Enseigner un cours dans le domaine de la Communauté

Other/Otro/Autre:

[Only answer this question if you answered 'English' to question '1 ']

**45(en): 45.- From the following list, please order the tasks according to the priority that they should have, being 1 the top priority.**

Please number each box in order of preference from 1 to 12

Developing policy positions and advocacy on Caribbean ICT issues

Formalization of the CIVIC structure

Making a budget

Conducting elections

Creating the newsletter

Submitting materials to the newsletter

Proposing a task force or special project

Running a conference or workshop

Recruiting new society members

Advising and mentoring

Designing and teaching a course

Researching and forming concepts about a subject

# CIVIC

---

## OnLine Survey

[Only answer this question if you answered 'Español' to question '1 ']

**45(es): 45.- Del siguiente listado, ordene las tareas de acuerdo a la importancia que deberían tener para CIVIC, siendo 1 la más importante**

Please number each box in order of preference from 1 to 12

Desarrollar advocacy y políticas sobre lo  
asuntos relacionados con las TIC en el Caribe

Formalizar la estructura de  
CIVIC

Desarrollar un  
presupuesto

Conducir  
elecciones

Crear un  
boletín

Enviar materiales en el  
boletín

Proponer un grupo de trabajo o proyecto  
especial

Desarrollar una conferencia o  
taller

Invitar nuevos miembros a la  
comunidad

Guiar y apoyar a los  
miembros

Diseñar e Impartir un  
curso

Investigar y desarrollar conceptos sobre las  
áreas de dominio

[Only answer this question if you answered 'Français' to question '1 ']

**45(fr): 45.- De la liste suivante, ordonnez les tâches en accord avec l'importance qu'elles devraient avoir pour CIVIC, étant 1 la plus importante.**

Please number each box in order of preference from 1 to 12

Développer advocacy et politiques sur les  
affaires en rapport avec les TIC dans le Caraïbe

# CIVIC

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## OnLine Survey

Formaliser la structure de  
CIVIC  
Développer un  
budget  
Conduire des  
élections  
Créer un  
bulletin  
Envoyer des matériels dans le  
bulletin  
Proposer un groupe travail ou projet  
spécial  
Développer une conférence ou un  
atelier  
Inviter de nouveaux membres à la  
Communauté  
Guider et soutenir les  
membres  
Concevoir et Distribuer un  
cours  
Faire des recherches et développer des  
concepts sur les secteurs de domaine

---

[Only answer this question if you answered 'English' to question '1 ']

\* **46(en): 46.- Are you willing/available to play an active role in the community?**

Please choose **only one** of the following:

Yes/Si/Oui

No

---

[Only answer this question if you answered 'Español' to question '1 ']

\* **46(es): 46.- ¿Está disponible o desea jugar un rol más activo en la comunidad?**

Please choose **only one** of the following:

Yes/Si/Oui

No

---

[Only answer this question if you answered 'Francais' to question '1 ']

# CIVIC

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## OnLine Survey

\* **46(fr): 46.- Etes vous disponible ou souhaitez vous jouer un rôle plus actif dans la Communauté?**

Please choose **only one** of the following:

Yes/Si/Oui

No

### **G) CIVIC Organizational structure/Estructura organizacional CIVIC/Structure organisationnelle CIVIC**

[Only answer this question if you answered 'English' to question '1 ']

\* **47(en): 47.- Should CIVIC have a more formalized structure than today?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'Español' to question '1 ']

\* **47(es): 47.- ¿Cree que CIVIC debería tener una estructura más formal que hoy?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'Français' to question '1 ']

\* **47(fr): 47.- Croyez vous que CIVIC devrait avoir une structure plus formelle qu'aujourd'hui?**

Please choose **only one** of the following:

Yes/Si/Oui

No

[Only answer this question if you answered 'English' to question '1 ']

\* **48(en): 48.- For what purpose?**

Please write your answer here:

[Only answer this question if you answered 'Español' to question '1 ']

\* **48(es): 48.- ¿Para qué?**

Please write your answer here:

# CIVIC

---

## OnLine Survey

[Only answer this question if you answered 'Français' to question '1 ']

**48(fr): 48.- Pourquoi?**

Please write your answer here:

---

[Only answer this question if you answered 'English' to question '1 ']

**49(en): 49.- In the future, what tools/utilities would you like to see?**

Please write your answer here:

---

[Only answer this question if you answered 'Español' to question '1 ']

**49(es): 49.- En el futuro, ¿que herramientas le gustaría ver?**

Please write your answer here:

---

[Only answer this question if you answered 'Français' to question '1 ']

**49(fr): 49.- Dans l'avenir, quels outils aimerait-vous voir?**

Please write your answer here:

---

[Only answer this question if you answered 'English' to question '1 ']

**\* 50(en): 50.- Should CIVIC engage itself in funded projects?**

Please choose **only one** of the following:

Yes/Si/Oui

No

---

[Only answer this question if you answered 'Español' to question '1 ']

**\* 50(es): 50.- ¿Debería CIVIC involucrarse en proyectos con financiamiento?**

Please choose **only one** of the following:

Yes/Si/Oui

No

---

[Only answer this question if you answered 'Français' to question '1 ']

**\* 50(fr): 50.- Devrait CIVIC être inséré dans des projets avec financement?**

Please choose **only one** of the following:

Yes/Si/Oui

No

---

# CIVIC

---

## OnLine Survey

[Only answer this question if you answered 'English' to question '1 ']

**51(en): 51.- How can funds be raised?**

Please write your answer here:

---

[Only answer this question if you answered 'Español' to question '1 ']

**51(es): 51.- ¿Como es posible conseguir recursos?**

Please write your answer here:

---

[Only answer this question if you answered 'Français' to question '1 ']

**51(fr): 51.- Comme est il possible d'obtenir des ressources?**

Please write your answer here:

---

### **H) Commentaries/Comentarios/Commentaires**

[Only answer this question if you answered 'English' to question '1 ']

**52(en): 52.- Do you have any comments?**

Please write your answer here:

---

[Only answer this question if you answered 'Español' to question '1 ']

**52(es): 52.- ¿Tiene algún comentario?**

Please write your answer here:

---

[Only answer this question if you answered 'Français' to question '1 ']

**52(fr): 52.- Avez-vous d'autres commentaires?**

Please write your answer here:

---